UTAH TECH UNIVERSITY CAREER SERVICES

Informational Interviews

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Informational Interviewing is a type of interview conducted to collect information about a job, career field, industry, or company. It is not a job interview and not to obtain a job. Instead, it's an opportunity to speak with a person working in a job, field, industry or company you'd like to know more about.

Ideas for Possible Questions:



Career Field: Preparation

- Does your work relate to any experiences or courses you took in college?
- How well did college prepare you for your career?
- What classes proved to be the most valuable to your career?
- If you were a college student again, how would you prepare better?
- How important was your GPA in obtaining a job in this field?



Career Field of Your Contact

- What are the various jobs available in this field?
- How is your occupation changing?
- What is the employment outlook for your career field?
- · What positions represent the areas of greatest growth?
- What do you find most unique about your career field?
- What personal sacrifices have you made to succeed in your career?
- · What are the typical entry-level jobs in this career field?
- What parts of the country offer the best opportunities in this field?
- What trends in the field would likely affect someone just entering this career?



Your Contact's Current Job

- Is there something you wish you'd known or a skill you wish you'd had starting out in [fill in the industry]? Or Is there something you wish you had done differently starting out?
- What are the major components of your job?
- · What part of this job do you find the most satisfying?
- What's your biggest challenge in this role?
- How do you see your job changing in the next 10 years?
- · If you could go back and do anything different in your career, what would it be?
- What are some of the toughest situations you've faced in your job?
- I noticed that you've worked at [company A] and [company B]. How did your career path take you to your current job?
- How many hours do you work? Are you able to balance your work and family life?
- · What have you done that sets you apart from others in your career?

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Informational Interviews Continued



Company Culture

- · What made you accept a job with this company?
- How does this company differ from your competition?
- Does your company contribute to employees' professional development?
- · How would you describe the morale of people who work here?
- How do you feel about your company's future growth?
- Do you participate in any social activities with your coworkers?
- Is there flexibility in telecommuting, flexible work hours, etc.?
- What type of training is provided throughout your career?
- Does this company believe in promoting from within?
- · How does this company acknowledge the accomplishments of employees?



Opportunities for Advancement

- How does someone progress in your field?
- What is the highest level a person could attain?
- · How rapidly do high achievers move to the next level in this career?
- How long would someone typically stay in your job?
- If I performed well, where could I expect to be in five years?



Seeking Advice and Referrals

- What is the best way to obtain a position in this career field?
- · What do you wish you'd known before you entered this field?
- How can I assess if have the skills needed for a position like yours?
- · What should I do to prepare myself for trends and changes in this field?
- Do you have any advice or words of warning, as a result of your experience?
- · Who else would you recommend that I speak with about this career?
- · What advice can you give me to escalate my job search?
- Would you be willing to answer more questions by phone in the future?
- · How would you react if you received a résumé like mine for a position in your career field

Remember

**Informational interview's last 20 to 30 minutes. Do not ask ALL the questions on this list! Select the questions that will provide answers most important to you.